

**SUMMARY OF CONTRACT REQUEST TO THE HEALTH COMMISSION**

Contractor	<b>Huron Consulting Services, LLC</b>	Division/Section	<b>SFDPH, Information Technology</b>
Address	<b>5500 Meadows Road, Suite 300</b>	Deputy Director	<b>Bill Kim</b>
	<b>Lake Oswego, OR 97035</b>	DPH Administrator	<b>Winona Mindolovich</b> <i>winona mindolovich</i>
Contact	<b>Nancy Flanagan</b>	Program Administrator	<b>Jim Genevro</b> Phone <b>628-206-6507</b>
	<b>Director of Business Development</b>	Contract Analyst	<b>Joanna Li</b> Phone <b>415-554-2818</b>

**Request for approval of a new contract with Huron Consulting Group Inc. to provide as-needed IT Backfill, Supplemental Staffing, Consultants, Project Managers, or Project Leads for Applications, Active Directory, Service Desk, and/or Service Desk Technicians in support of the Electronic Health Record project in the amount of \$9,300,000. The term of the contract is for the period May 1, 2018 through July 31, 2020 (27 months).**

Profit     Non-Profit     LBE     RFQ— Number: 38-2016    Date: 2/15/2017

New     Renewal     Mod     GPO

Number of years DPH has been doing business with this organization: 0

<b>CONTRACT INFORMATION:</b>	<b>Prior Transaction</b>	<b>Proposed Transaction</b>	<b>Annualized Difference*</b>
	(new)	5/1/2018 – 7/31/2020	
<b>Funding Sources:</b>			
General Fund		\$8,303,571	\$8,303,571
<b>TOTAL DPH REVENUES</b>		\$8,303,571	\$8,303,571
12% Contingency Amount		\$996,429	\$996,429
<b>CONTRACT TOTAL</b>		\$9,300,000	\$9,300,000
<i>ANNUAL AMOUNT OF CONTRACT (estimate)</i>		\$4,133,333	\$4,133,333
Agency Funds		-\$0-	-\$0-
Contract FTE		N/A	N/A

**PROPOSED:**

<b>Mode(s) of Service &amp; Unit of Service Definition</b>	<b>No. Of Clients</b>		<b>No. of Units</b>	<b>Unit Cost (Hourly)</b>
	N/A	Duplicated		
1 UOS = 1 hour of work # of hours is dependent on tasks awarded. total shall not exceed \$9,300,000	N/A	Unduplicated		
<b>Project Management Roles</b>				
EpicCare npatient Clinical System		N/A	Actual	\$135.00
EpicCare Ambulatory Electronic Health Record		N/A	Actual	\$135.00
Beacon Oncology		N/A	Actual	\$135.00
Beaker Laboratory		N/A	Actual	\$135.00
Behavioral Health		N/A	Actual	\$135.00
Cupid Cardiology		N/A	Actual	\$135.00
EpicCare Home Health and Hospice		N/A	Actual	\$135.00
EpicCare Link		N/A	Actual	\$135.00
EpicCare Nephrology		N/A	Actual	\$135.00
Bones Orthopaedics		N/A	Actual	\$135.00
EpicCare Rehab		N/A	Actual	\$135.00

**PROPOSED (Continued):**

Mode(s) of Service & Unit of Service Definition	No. Of Clients		No. of Units	Unit Cost (Hourly)
	N/A	Duplicated		
1 UOS = 1 hour of work # of hours is dependent on tasks awarded, total shall not exceed \$9,300,000	N/A	Unduplicated		
Kaleidoscope Ophthalmology		N/A	Actual	\$135.00
Long-Term Care		N/A	Actual	\$135.00
OpTime Operating Room Management System		N/A	Actual	\$135.00
Radiant Radiology		N/A	Actual	\$135.00
Secure Chat		N/A	Actual	\$135.00
Stork Obstetrics		N/A	Actual	\$135.00
Willow Inpatient Pharmacy		N/A	Actual	\$135.00
Willow Ambulatory Retail – Retail RxPharmacy		N/A	Actual	\$135.00
Wisdom General Dentistry		N/A	Actual	\$135.00
Resolute Hospital Billing and Patient Accounting		N/A	Actual	\$135.00
Resolute Professional Billing and Patient Accounting		N/A	Actual	\$135.00
Tapestry Managed Care Administration for Providers		N/A	Actual	\$135.00
Cadence Enterprise Scheduling		N/A	Actual	\$135.00
Grand Central ADT and Prelude Inpatient Registration		N/A	Actual	\$135.00
Call Management / Customer Relationship Management		N/A	Actual	\$135.00
Nurse Triage		N/A	Actual	\$135.00
Health Information Management – Chart Tracking		N/A	Actual	\$135.00
Healthy Planet Link		N/A	Actual	\$135.00
Blood Product Administration Module		N/A	Actual	\$135.00
Remote Monitoring		N/A	Actual	\$135.00
Cogito ergo sum Analytics		N/A	Actual	\$135.00
Clinical Device Decision Support		N/A	Actual	\$135.00
Standard Interfaces and Data Connectors		N/A	Actual	\$135.00
Incoming Infusion Documentation to Baxter		N/A	Actual	\$135.00
Outgoing Infusion Orders from Baxter - HL7 v2 (Including Incoming Infusion Verification from Baxter)		N/A	Actual	\$135.00
ECG Integration Module (with MidMark)		N/A	Actual	\$135.00
Spirometry Integration Module (with MidMark)		N/A	Actual	\$135.00
Holter Integration Module (with MidMark)		N/A	Actual	\$135.00
HIM Release of Information & Deficiency Tracking; ASAP Emergency Department;. Rover; Long Term Care; Rehab; Home Health; Nephrology.		N/A	Actual	\$135.00
Inpatient Pharmacy		N/A	Actual	\$135.00
Patient Management		N/A	Actual	\$135.00
Patient Financials		N/A	Actual	\$135.00
Nursing Documentation		N/A	Actual	\$135.00
Vital Sign Collection		N/A	Actual	\$135.00
Computerized Physician Order Entry (CPOE)		N/A	Actual	\$135.00
Master File Maintenance		N/A	Actual	\$135.00
Medication Administration Check (MAK)		N/A	Actual	\$135.00
Decision Support System (DSS)		N/A	Actual	\$135.00
Appointment Scheduling		N/A	Actual	\$135.00

**PROPOSED (Continued):**

<b>Mode(s) of Service &amp; Unit of Service Definition</b>	<b>No. Of Clients</b>		<b>No. of Units</b>	<b>Unit Cost (Hourly)</b>
	<b>N/A</b>	<b>Duplicated</b>		
1 UOS = 1 hour of work # of hours is dependent on tasks awarded, total shall not exceed \$9,300,000	<b>N/A</b>	<b>Unduplicated</b>		
Open Architecture System (OAS) build and trouble shooting and management of sending and receiving interfaces within the tools on INVISION; Backfill for the OPENLink interface engine are required to maintain and troubleshoot existing Health Level-7 (HL7) interfaces and may set up and test new interfaces as existing critical projects are closed out	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
eClinicalWorks	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Clinical Documentation and Interfaces with INVISION for scheduling and billing	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Optum Pulse Check (PICIS)	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Philips IntelliSpace Critical Care (ICCA)	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Hillrom Watchchild	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
ADL Data Systems (ADL)	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Salar Inpatient Provider Progress Notes	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Philips IBE and Guardian	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Surgical Information Systems (SIS) Periop and Anesthesia	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Siemens Syngo Radiology	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Hyland Onbase ECM system	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
CBORD, food and nutrition system	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Provation documentation for GI, Ortho and Cardiology	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Physiological monitoring interfaces	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Nextgate eMPI	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Clintegrity 360 and other HIM systems	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
Cerner Anatomic Pathology system	<b>N/A</b>		<b>Actual</b>	<b>\$135.00</b>
LBE Vendor Support (6.75% of awarded tasks)	<b>N/A</b>		<b>Actual</b>	<b>Actual</b>
Travel and Expenses (Budgeted amount; Billed Actual)	<b>N/A</b>		<b>Actual</b>	<b>\$1,083,075</b>

**Explanation of Service Change and Variances:**

This is a new contract.

**Monitoring Report/Program Review & Follow-up:**

The contract services will be monitored by the Department as required. The SFDPH Program Administrator will be responsible for assisting and tracking all information related to the accomplishment of the project.

**Nondiscrimination and Cultural Competency:**

The Department will work closely with the contractor to ensure compliance with City and Departmental procedures.

**Other Significant Issues:**

Huron Consulting Services, LLC was selected as a qualified proposer under RFQ-38-2016 Category 12, Project 1 (CAT12-P1-38-2016). By RFP CAT12-P1-38-2016, Huron Consulting Services, LLC was selected for a task based contract to aid DPH during the EHR project in the following areas: System administration and analysis, project tracking, ticket management, incident support, daily customer support and system troubleshooting, system configuration, code modification, testing, interface testing with a specific application and support for system upgrades in readiness to meet HL7 interface specifications with the new Epic EHR. Dependent upon whether or not Huron Consulting Services, LLC will bid on the individual Tasks assigned from this RFP, Huron Consulting Services, LLC may or may not be awarded a Tasks within this RFP.

Huron Consulting Services, LLC is a leading provider of operational and information technology consulting to the healthcare IT marketplace. We can provide a full range of consulting solutions with a focus on full healthcare information system implementations including Strategic and Roadmap Services, HCIS Assessments, Infrastructure Assessments, and Optimization. Huron Consulting Services, LLC has a team of over 2,000 expert consultants is located across the United States. Huron Consulting Services, LLC employs consultants, physicians, pharmacists, nurses, and other clinical, revenue cycle and financial professionals.

Under the requirements of RFQ 38-2016, Category 12 Project 1, each resulting contract award has a mandatory 5% Local Business Enterprise (LBE) subcontracting requirement. For this contract, Huron Consulting Group has committed to a 6.75% LBE goal to Jungle Communications Inc, who will assist Huron Consulting Group with Subject Matter Experts.

**Listing of Board of Directors, Owners of 10% or More of the Firm, and Executive Director**

**Board of Directors**

James D. Edwards, Board Member	H. Eugene Lockhart, Board Member
George E. Massaro, Board Member	John McCartney, Board Member
John S. Moody, Board Member	James H. Roth, Board Member
Hugh E. Sawyer, Board Member	Debra Zumwalt, Board Member

**Owners of 10% or more of the Firm**

Wellington Management Group LLP 14.02% of Huron Consulting Group

**Executive Director**

James H. Roth, Chief Executive Officer, President and Director  
C. Mark Hussey, Executive Vice President and Chief Operating Officer  
John D. Kelly, Executive Vice President, Chief Financial Officer and Treasurer  
Diane E. Ratekin, Executive Vice President, General Counsel and Corporate Secretary

Board members may serve an unlimited number of three-year terms. There are no current vacancies on the Board.

**Recommendations:**

The Department recommends approval of this contract.